

"These indicators are based on a survey of 209 students and 82 employers. This sample represents 77% of this organisation's training delivery in 2017. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines."

## Registering body report

16 Mar 2018

### RTO Information

NTIS number	3558
Name	ATEL Training Solutions
Street Address	2 Michael Drive
City/town/suburb	Wodonga
State	VIC
Post code	3690

### Learner and employer response

	Learners	Employers
Response count (number)	209	82
Population count (number)	209	82
Response rate (per cent)	100.0	100.0

### Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	77.8	17.3	80.1	16.8
Trainer Quality	80.8	15.1	83.1	15.3
Effective Assessment	78.9	13.8	80.1	13.9
Clear Expectations	78.7	14.2		
Learning Stimulation	75.4	14.3		
Training Relevance	75.5	15.0	78.5	13.1
Competency Development	76.9	14.5	79.3	14.6
Training Resources	77.6	14.9	78.0	14.1
Effective Support	79.0	14.4	80.1	14.4
Active Learning	75.9	12.9		
Overall Satisfaction	79.6	15.5	84.1	15.8

### Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	The number of 2017 survey responses of student and employer surveys is consistent with the number of students and overall a positive result. Feedback from students is disseminated to trainers at quarterly RTO Validation Meetings. If feedback requires further action this is addressed by the RTO Manager.
	Survey results are discussed at RTO Validation Meetings to provide

Main ways data has been used for continuous improvement

feedback to trainers and assessors in order to improve services. ATEL has also made changes to our Training and Assessment Strategies as a direct result of feedback from students and employers to enable better training outcomes. Data is regularly reviewed by the RTO Management Team to ensure continuous improvement strategies.